

Code of Conduct

This Code of Conduct outlines the behaviours that are expected from all persons within Sherwood Park Manor who give or receive services.

Conduct Requirements

Such individuals applicable within this policy will:

- Support the Manor's core values of choice, collaboration, compassion, professionalism, respect, and safety in all interactions with others.
- Maintain confidentiality.
- Be mindful of what is said, where it is said, and the potential impact it may have.
- Communicate with everyone in a clear, timely, honest manner demonstrating attentiveness through choosing the appropriate environment and responding in calm and helpful tone.
- Aid anyone in the Manor who appears to require help or requests assistance.
- Create an inclusive environment which does not tolerate discrimination.
- Obtain information as soon as possible if no answer can be given to an inquiry/issue.
- Have zero tolerance to violent behaviour including abuse, aggression, and coarse language.
- Report all violations of this policy to management in a timely manner.

