



SHERWOOD PARK MANOR

A CHOICE TO CELEBRATE LIVING

Friday, February 16, 2024

Hello Everyone,

As the February newsletter expressed, Para Transit has been amalgamated into the services of the City of Brockville. With the change of management, Voyageur is no longer providing the services and therefore, there are changes to pricing and processes effective **March 1st, 2024**.

The coming changes are as follows:

- **RED** tickets, with the name 'Sherwood Park' on them, are the **only** tickets that will get you on the Para Transit from the Manor. Any other ticket style will not be accepted by the driver.
- All travel from the Manor will cost any given resident **\$37.64** (\$18.82/each way), regardless of the reason for travel (ie. Medical, Pleasure, etc.).

Some aspects that will not change and remain consistent are:

- One support person can still ride free, with each ticketed passenger who requires such an individual.
- All travel must be arranged through the Charge Nurse at the Manor, or no ticket will be able to be procured.
- Hours of operation for the Para Transit will remain:
 - Monday – Friday: 0700-2100
 - Saturday: 0900-1800
 - Sunday or Holidays: No Services Provided
- Usage of the Para Transit will be billed via a Resident's accommodation account.

Should you have any questions regarding these service changes, please contact 613-342-5531 Ext. 101.

Blu Desrosiers, Corporate Services Manager